



Gutters & Downspouts

Quality Standards Check-list

(use this while interviewing prospective Gutter Contractors)

<http://dmr-gutters.com/qs.htm>

- [Installation Experience?](#) (of the actual installers, and their ability to problem solve)
- [Honest Bidding?](#) (no inflated measurements, as is commonly done)
- [Detailed Bids?](#) (showing all the relevant measurements)
- [Detailed Web site?](#) (with lots of information, listing prices, and large clear photos of work done)
- [Ethical Responsibility?](#) (do they use the best parts available at a reasonable price)
- [Environmental Protection?](#) (what makes them green friendly)
- [Gutter Shape Designs & Size?](#) (has a wide bottom and non-restricted sloping)
- [Weathered Rusty Gutter Machine?](#) (which will scratch and dents new gutters)
- [Improved Design of Your Gutter System?](#) (better than what was there)
- [Rust-free Gutters?](#) (non-ferrous metals used)
- [Take Time to Do it Right?](#) (ask how long it would take, as most are in & out within a day or 2)
- [Strong Gutter Support brackets?](#) (spikes or hidden hangers)
- [Strong Installation?](#) (Stainless steel screws every foot. No Nails!)
- [Customized Work?](#) (ability and ingenuity to work around your special needs)
- [Better Caulk?](#) (than just standard gutter sealer)
- [Rust-free Rivets?](#) (no zip screws)
- [How Many Fasteners in Each Corners?](#) (11 to 15)
- [Better Outlets?](#) (larger 3x4, installed from underneath, no fasteners up through the floor, first elbow attached)
- [Stronger Corrugated Downspouts?](#) (larger and dent resistant)
- [Downspout Mounts?](#) (thick 3x4 size pipe cleats w/6 rivet attachment)
- [Debris Protection?](#) (inexpensive, works well, sturdy, and easy to access)
- [Double Riveted DS Parts?](#) (so they don't fall apart)
- [More DS Elbows?](#) (more than just A & B style)
- [Custom Drip-edge Flashing?](#) (will they have some there for where needed)
- [Free Color Choices?](#) (pre-painted metal is a lot better and cost efficient than house paint)
- [Responsive to Calls & E-mail?](#) (how hard will it be to reach the person responsible)
- [Installation Warranty?](#) (15 years)
- [Referrals & Awards?](#) (proof of their integrity)
- [Honesty in the Final Cost?](#) (we offer a discounted cost when the final measurements are less than our bid)

If your local Gutter Contractor cannot get the parts we outline here you can order them through us

<http://copper-by-design.com/ship.htm>